



Staffing. Consulting. Outsourcing

- OVERVIEW
- Flexible Staffing Augmentation in IT & Engineering
- A systematic best approach to Software Development
- Reduction in total cost spent on Software Systems
- Greater flexibility with Scalable Out Sourcing Services

Global Delivery | Superior Quality | Matured Processes | Technology Competence

Corporate Facts

Information Technology and Engineering (ITEN) Corporation is a certified Minority Owned, Small Business providing a range of Information Technology (IT) & Engineering (EN) services to help increase your business efficiency in the market place.

- SBA** Certified
- Minority** NMSDC Certified
- TX State** Small Business Certified
- DUNS #** 967286266
- ORCA** Registered

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NAICS Codes

- 541330 Engineering Services
- 541512 Computer Systems Design Services
- 541519 Other Computer Related Services
- 541990 Professional, Scientific, and Technical Services
- 561320 Temporary Help Services

- 541511 Custom Computer Programming Services
- 541513 Computer Facilities Management Services
- 541690 Other Scientific and Technical Consulting
- 561311 Employment Placement Agencies
- 561990 All Other Support Services

Service Offerings

Our portfolio of services includes:

Information Technology

- **Staff Augmentation– Contract & Full Time**
- Application Conversion and Porting
- Custom Application Development
- Design & Development of IPTV solutions, CDN, Internet Video, Mobile Video
- Process Re-engineering
- Data Warehousing & Business Intelligence
- Staff Augmentation –Contract and Permanent
- Business, Technology and Project Management Consulting
- Software QA, Testing and Independent Verification & Validation (IVV)
- Enterprise Application Development, Maintenance & Support (ERP, CRM, Portals)
- Network Infrastructure Security, Business Continuity/Disaster Recovery Planning, Unified Communications

Engineering

- **Staff Augmentation – Contract & Full Time**
- Product Engineering, Embedded Software Development, Hardware Engineering, Verification and Validation
- System Design & Controls Engineering
- Engineering Design, Technical Documentation, Product Life Cycle Management (PLM)
- Quality Engineering Services including Lean Manufacturing, Six Sigma, TS Audit solutions and PPAP services
- Computer Aided Engineering, FEA analysis, CFD and Dynamic Analysis
- Validation & QA Services to Pharmaceutical & Biotech Companies



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Cost Effective Quality– ITEN Staffing Solutions

High Recruiting Standards and Hiring Practices with a Highly experienced Recruiter Team Nation Wide

1. Recruiter thoroughly phone screens qualified technicians
2. Recruiters perform Reference checks
3. Candidates are interviewed by Senior Recruiter
4. Certification verification
5. Skills testing
6. Criminal Background check

CMMI 5 Processes

- Excellent Project Management
- Effective Communication Structure
- Software Configuration Management (SCM)

Industries & Customers

- Retail
- Banking, Finance & Insurance
- Telecom
- Media
- Healthcare
- Manufacturing
- Government
- Defense

We offer application services to Fortune 500 companies, multinationals, small and medium enterprises across several verticals. Our customer's business focus is diverse as well. Our 'CUSTOMER FIRST' mindset and persistent efforts to help customers excel has resulted in many success stories.

Our People, Processes and Technology Competence shape successful enterprises.

GDC Best Practices

- High Visibility and Evolving Approach
- Seamless adoption of Client's Processes and Methodologies
- Establishment of a Partnership
- Time Overlap between offshore and client teams
- Fine-grained Milestones
- Frequent & Periodic Reviews
- Frequent Bug Bash
- Shadow resources in place for emergencies

Technology Competence

Following is a sample list of our areas of expertise:

Platforms: AS/400, Mainframes, UNIX Midranges, Mac, Desktops, Workstations, Mobile

Networks: Novell, UNIX, NT

Operating Systems: Windows, UNIX, Linux, Mac, Symbian OS, Rim, QNX Neutrino, OS/400

Languages: C, C++, Java, J2EE, .NET, Delphi, Perl, PHP, Satellite Forms, HTML/DHTML, JavaScript, AJAX, XML, SOAP, REST, Web Services

Databases: SQL Server, Oracle, SAP DB, Firebird, MySQL, PostgreSQL, DB2, Informix, Progress, Ingress

Applications Packages: Oracle, SAP, PeopleSoft, Siebel
Web Development Tools: Dreamweaver, Dreamweaver UltraDev, Visual Interdev, Drumbeat, Mojo, FrontPage

Documentation: QA Plan, Test Plan, Test Cases, Check Lists scripting, Acceptance Test Description

Testing Expertise: Automated/Manual Testing, Black/White Box Testing, Function/Regression Testing, Con

Why ITEN Services?

• Global Delivery Model:

Our Global Delivery Model provides multi-site development facilities and access to high-quality local talent pool, together maximizing value.

• Operational Excellence:

At ITEN Services, methodologies, processes, and practices are benchmarked against international standards delivering consistent quality and results. Execution efficiency is achieved by increased productivity, schedule adherence and phase containment.

• Relationship Management:

Long-term focus and collaborative working are our relationship management ethos. Ethics, trust and transparency are the cornerstones of relationship management.



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Office Locations

United States of America

Atlanta
 Birmingham
 Boston
 Dallas
 Chicago
 San Jose

Middle East

Qatar

India

Bangalore
 New Delhi
 Pune

Europe

London

IP Protection & Data Security

We understand the importance of client's company confidential information. We take all the precautions to protect IP and data security. Some of the initiatives for Data and IP protection:

- Non Disclosure Agreement (NDA) from all employees
- IT Security System Infrastructure
- Physical Security, Biometric Access Control and Fire Systems
- Background and Reference checks on all contract employees onsite

Value for Your Business

ITEN's approach to Strategic Outsourcing is relationship based, technology oriented, delivery focused and knowledge centered. Our service offerings span the entire life cycle of an IT /Engineering project and follow industry standards, best practices and top-notch resources to ensure on-time and delivery to our customer's utmost satisfaction.

The underlying philosophy speaks for enhancing value and ensuring customer delight. The value addition and strategic advantages derived out of this outsourcing partnership with ITEN is well recognized by client organizations.

- *Faster time-to-market*
- *Choice of delivery and pricing models*
- *Risk mitigation through Performance based approach*
- *Around 30-50% cost savings*
- *Continuous process improvement*
- *Resources scalability, 24x7 operations*
- *Take advantage of latest Services and optimized architectures*
- *State-of-the-art infrastructure with business continuity and disaster recovery mechanism.*
- *Transparent, predictable and committed partnership*

Contact Us

Contact ITEN today and talk to us to see how WE can help your business generate the Value through strategic staffing, IT Consulting & Business Process Outsourcing.

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